

Codima IT Engineer Toolbox

Maximizing Uptime

Globalization has meant that customers, partners and stakeholders of a business expect to be able to transact and interact with an organization 24/7. Organizations rely on IT to keep business critical networks running smoothly with maximum uptime. Downtime can be expensive and damaging to an organization. Customers may be disappointed if orders cannot be placed or fulfilled and a company's brand reputation could be damaged.

The Health of Networks

Performing a health check on the IT network keeps business critical networks running smoothly and minimizes expensive downtime. With weak points identified, business critical networks can be improved with a direct impact on productivity.

With limited IT resources and time starved teams, fully integrated, real time network performance monitoring and analysis can ease the pain of performing regular health checks. This enables IT to spend time on strategic projects rather than managing and maintaining a patchwork of third party software.

Monitoring & Analyzing Network Traffic

The Codima IT Engineer Toolbox is part of an integrated solution that includes Asset inventory Reports, Mapping and Visualization of entire networks and any bottlenecks automatically in Microsoft® Office Visio®. The cause of bottlenecks is quickly identified in real time using color highlighted links and traffic lights.

Bandwidth is a valuable commodity within any organization, making it important to understand which devices, protocols or applications are using up bandwidth. The Codima IT Engineer Toolbox allows users to monitor traffic trends and find top talkers. With this information, decisions can be taken to prioritize bandwidth for high priority users, ensuring that customer-facing parts of the business are being serviced seamlessly.

Problem Solving Made Easy through Visio®

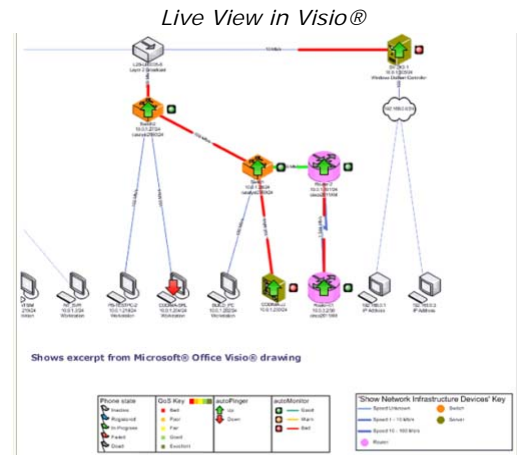
Unlike other solutions, the Codima IT Engineer Toolbox automatically plots devices directly into Microsoft® Office Visio® drawings. The toolbox utilizes the Visio® functionality that is required for the task. This simplifies operations, saves valuable time and enables bottlenecks to be shown in real time directly in the Visio® maps. Device connections, line speed, port descriptions are just some of the details automatically included by the Toolbox in Visio® maps.

Service levels are monitored and overloaded ports, devices running out of memory/disk space or with too high CPU utilization are highlighted as bottlenecks in real time on the Visio® maps. Borderline cases are also highlighted so that IT can be proactive about resolving problems before they have an impact on business critical networks and users.

Automation Increases Flexibility

An integrated pinger facility which reports device failure via emails, SMS text messages and SNMP Traps makes it easier to detect failures. The pinger shows operational status of devices on the hierarchical map making it easier to detect the root cause

of failure while an audio report system eliminates the need to watch a pinger console.



Cisco Approved

This complete, cost effective network management solution delivers a return-on-investment within the shortest payback time. Cisco endorses the use of Codima by its partners for discovery and asset reporting.

Key Features

- Granular visualization in Microsoft® Office Visio® of entire 'live' network and bottlenecks
- Automatically create poll lists from information in the discovery database
- Continuous scanning of network devices to collect performance data to find bottlenecks
- Network Problem Visualization finds bottlenecks in the network path that might affect data and VoIP traffic flow
- Live Views show traffic trends associated with the devices that have bottlenecks
- Historical statistical trend reports for monitored devices and ports provided in Word on demand or scheduled daily, weekly, monthly. History charts and report pages can be quickly exported to HTML

Tools

Asset Inventory & Reports ■ Mapping ■ Visualizing in Microsoft® Office Visio® ■ Multi-site Scheduler ■ IP Pinging ■ Global Alarm System ■ SNMP Monitoring ■ Bottleneck Analysis ■ Path Analysis ■ Protocol Analysis ■ Passive Analysis ■ Reports Manager ■ Remote Manager ■ Remote Probes

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